**e-Governance Strategies and Best Practices in India**

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| **e-Governance strategies and Best Practices in India** Course Title | e-Governance Strategies and Best Practices in India |
| Need | E-governance is the application of Information Technology to the processes of government functioning to bring SMART. It leads to a transformation in work processes and service delivery, lowers transaction cost with improvement in transparency and accountability. E-governance can help reduce corruption and improve accountability by making budgets and progress reports of major public projects available. Citizen can take benefits of E-governance project for getting effective information effectively and very easily. Information chain can be very much effective using E-governance project. The Government of India is embarking on e-Governance with new ‘Digital India’ programme for electronic delivery of services uniformly throughout the country and it is going to play a pivotal role in delivering information and services to the poor and underserved citizens living in the rural areas of the country. E-governance can transform citizen service, provide access to information to empower citizens, enable their participation in government and enhance citizen economic and social opportunities, so that they can make better lives for themselves and also for the next generation. Information, Communication and Technologies (ICTs) plays a key role in development and economic growth of Rural India.  Government of India is having an ambitious objective of transforming the citizen-government interaction at all levels by electronic mode (e-Governance) by 2020. A successful ICT application in e-Governance giving one-stop solution for rural community is the need of the hour. E-governance applications have demonstrated their positive impact in minimizing the processing cost, increase transparency and support economic development by income generating ventures, increase in agricultural production and improvements in health and educations sectors and thus promotes the overall quality life of rural people. By considering the requirements and demands this course on “e-Governance Strategies and Best Practices in India” is proposed mainly to the development functionaries. |
| Course Aim | This programme aims at strengthening the knowledge of the participants with e- governance and the various development programmes and discuss the issues and best practices for the effective delivery to working mass. |
| Course Objective | • To understand the concept, features and importance of e- governance  • To discuss the various development programmes in operation  • To discuss the issues arise in the effective implementations  • To find out ways and means of effective delivery mechanism |
| Methodology | Live demonstrations  Lecture-cum-discussions  Case Studies and Best Practices |
| Course Content | e-Governance concepts and Models, Overview of National e-Governance Plan, Vision and Strategy, Government Process Re-engineering, Mobile Governance, Business Models, Legal and policy framework, Digital India Programme, Critical issues and Why e-Governance projects fail |
| Duration | 03-13 March 2020 (11 days) |
| Programme Director | K Rajeshwar |
| Expected Outcome | Design, Implement and Monitor state specific MMPs.  Adopt and applicability best practices prevalent in other states, as applicable  Participants will have the conceptual knowledge of e-Governance and its various important elements  Participants will have the information of various citizen centric and inclusive e-Governance projects, schemes, services and applications |

**Programme Schedule Day-wise break-up**

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| **Day** | **Session** |
|  | Introduction to the course and Sharing experiences  Over view of e-Governance concepts and Models |
|  | Case Study and Best Practices on G2C Model |
|  | Overview of National e-Governance Plan, Vision and Strategy |
|  | Case Study and Best Practices on G2B Model |
|  | Government Process Re-engineering  e-Governance to Mobile Governance |
|  | Case Study and Best Practices on G2G Model |
|  | Business Models for implementation of e-Governance.  Digital India Programme : e -Kranthi |
|  | Legal and policy framework for e-Governance implementations, |
|  | Critical issues in e-Governance |
|  | Why e-Governance projects fail |

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