

**International Leadership Development Programme
From 13.02.2023 to 24.02.2023**

Aim -

To develop the leadership qualities of Postal Managers to help them lead their teams effectively, provide quality service & increase business in their respective organizations.

Objectives - At the end of the programme the participants will be able to:-

- a) Understand the role of leadership in setting the vision and building the future
- b) Set organizational goal & path to achieving it along with milestones.
- c) Understand the important traits required to be a Leader of significance
- d) Be able to communicate purposefully to colleagues, 360 degrees' communication.
- e) Be motivated and be able to motivate others
- f) Work as a team leader while also being an intrinsic part of the team.

Contents -

- a) Strategic Leadership
- b) Leadership for transformation
- c) Personal excellence
- d) Leadership and Team
- e) Leadership and Communication
- f) Inter-personal skills
- g) Conflict Management

Target Audience: Senior and Middle Level Managers working in various Government and Non Government organisations preferably in the Postal Administrations